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Andrew Heath is Vice President, Utility and Technology, Media & Telecom (TMT) Intelligence at J.D. Power.

Dr. Heath has more than 30 years of experience working within the services and utility sectors in both the United States and the UK. He leads the J.D. Power Sustainability Leadership Program. Prior to joining J.D. Power in 2011, he was the director of customer satisfaction services at E Source. Prior to that, he was CIO at Powergen, now E.ON, where he developed the company's UK e-business strategy.

Dr. Heath received a bachelor's degree in management science from the University of Lancaster and a Ph.D. in management science from Imperial College, London.